

Community Action Partnership of Madera County - Strategic Plan 2010-2020



MISSION:
 Helping people, changing lives and making our community a better place to live by providing resources and services that inspire personal growth and independence.



VISION:
 CAPMC will be recognized as a premier social service agency that eliminates the effects of poverty by helping people obtain knowledge and skills to achieve self-reliance and economic stability...one life at a time.

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| <p>Premier Programs and Customer Service</p> <p>Strategic Result: Our programs achieve exceptional results and our customers are highly satisfied with the quality of the customer service they receive.</p> | <p>Operational Excellence</p> <p>Strategic Result: We have formal, integrated systems that enable the organization to achieve efficiency, effectiveness and exceed customer expectations.</p> | <p>STRATEGIC GOALS</p> | <p>Community Partnering</p> <p>Strategic Result: We have an extensive, effective network of community partners that achieves tangible results for our program participants.</p> | <p>Capacity Building</p> <p>Strategic Result: The capabilities of our organization and employees are strengthened to better meet the needs of our community.</p> |
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CAPMC Strategy Map - Strategic Objectives **Strategic Objectives with Performance Measures** **Strategic Initiatives**

