



Mission: Helping people, changing lives and making our community a better place to live by providing resources and services that inspire personal growth and independence.

Join Our Team!

We Are Hiring!

Community Action Partnership of Madera County

Title:	Family Services Quality Assurance Associate
Types:	Full-time; 12 months annually
Location:	Madera, California
Pay Range:	\$21.17 – 25.79 per hour
Benefits:	medical/dental/vision/life, Employee Assistant Program, 403(b) retirement plan

How to Apply:

1. Visit www.maderacap.org and apply.
2. Fill out and submit the [Application](#) to employment@maderacap.org.

This position is responsible for providing comprehensive quality control & technical assistance to Family Services Associates I/II/III and other departmental personnel, responsible for case management. Assists in meeting the terms & conditions of state and federal regulations for the Alternative Payment Program contracts.

This individual must have the ability to:

- Read, speak, and write Spanish is required.
- Use Microsoft Outlook, Teams, 365 products.
- Work closely with immediate supervisor to ensure program compliance, timelines for reporting, and fraud investigation.
- Attend and relay training from various sessions as they apply to the program.
- Establish effective communication and maintain effective working relationships with staff and community members.
- Provide leadership to staff through motivation, team building and technical support.
- Be self-motivated with strong time management skills; be concerned about self-improvement and career development.
- Be able to relate well to all people of the community regardless of ethnic, racial, religious background or social-economic level.
- Communicate clearly and concisely in both verbal and written formats.
- Work effectively with individuals and groups.
- Exhibit excellent organizational skills.

This individual will demonstrate to possess the knowledge of:

- Computer and database programs.
- General knowledge of principles, data processing, and record keeping skills.
- Thorough knowledge of general office practice, correspondence preparation, grammar, spelling and punctuation.
- Regulations as how they apply to program funding.
- Child care practices and procedures pertaining to providing care, parenting and child development education.
- Eligibility and Need requirements for Alternative Payment Program.
- Data and documentation requirements for reporting purposes.

- Licensing regulations for family day care, centers, and licensed exempt providers.
- Various social services are available throughout the community to assist families in need.

Requirements/Qualifications:

- Bachelor's degree in Social Services or related field.
- Two years' experience in Social Services, Family Education or a Health-related field with eligibility and case management responsibilities

LICENSES/CERTIFICATES/PERMITS:

- Valid California Driver's License

General Physical Requirements:

- Exerting up to 15 pounds of force occasionally, and/or up to 10 pounds of force frequently, and/or up to 10 pounds of force constantly to move objects.
- Able to maintain regular, punctual attendance consistent with the Americans with Disabilities Act (ADA), Family Medical Leave Act (FMLA), California Family Rights Act (CFRA) and other federal, state and local standards.
- Able to perform the essential job functions consistent with the ADA, FMLA, CFRA and other federal, state and local standards.

Appointment will be contingent upon passing a pre-employment alcohol and drug screen, fingerprint clearance, and reference checks, pre-employment physical, immunization requirement, and TB test is required for Head Start funded positions.

Affirmative Action / Equal Employment Opportunity / Drug Free Employer

Caring



Responsibility



Fairness



Respect



Citizenship



Trustworthiness

